

Corporate Social Responsibility (CSR)

Aims and Objectives:

- ✓ We deliver improved Environmental and Sustainability performance through the achievement of the organisations objectives and targets.
- ✓ We identify and control significant environmental aspects to minimise their impact on the environment as required by ISO 14001.
- ✓ Environmental & Sustainability training is provided to operational staff focussing on their environmental responsibilities.
- ✓ Our supply chain receive an environmental briefing during site inductions and further awareness is given through toolbox talks.
- ✓ We encourage our supply chain to conserve energy usage on site and offset carbon used by planting trees globally.
- ✓ We encourage our supply chain to certify to BES 6001 and ensure they procure products and materials from responsible and sustainable sources.
- ✓ We identify opportunities to reuse furniture/equipment at the outset of our projects and donate any goods to homeless charities.
- ✓ We are committed to diverting at least 98% of waste from landfill.

We will set your project up with the aim of minimising our impact on the environment, maximising our staff's potential and leaving a positive legacy in the local community. We have a full-time team dedicated 100% to sustainability. Along with the Defined Interiors design team, they can work with the client and professional team to investigate areas in which to minimise the environmental impact of the project. These areas include waste minimisation, carbon reduction and materials selection. On this project, we would welcome the opportunity to work with the professional team in sustainability workshops where we could specifically address issues on your project such as designing out waste and responsible sourcing of materials. From our experience, workshops like these are most effective the earlier they take place as this is when real improvements can be realised.

The Construction Industry is the biggest polluter in the UK, with over 1000 incidents reported by the Environment Agency each year. It is therefore a priority to ensure that we minimise the amount of pollution that is created from our activities. A range of detailed pollution prevention measures are communicated to our staff via our best practice manual, environmental training and induction and to our suppliers via the on- site induction meetings and environmental training.

Corporate Social Responsibility (CSR)

Waste Management – reduction of waste to landfill

On this project, we aim to achieve a recycling target minimum 95% through the segregation of the following waste streams within the construction area: plasterboard, metal and general waste. As there is a restriction on space for skips, the waste streams will be collected in 360L bins and picked up by a wait and load lorry or compactor. Strip out items such as ceilings and any general waste, Defined Interiors corex and hoardings will be 100% recycled. At Defined Interiors, we understand that construction activities will always produce some waste, but through our management systems we manage this process efficiently and effectively thus ensuring a minimum effect/impact upon our planet. Our focus on good waste management and the companies that specialise in this area allow us to use this experience to ensure we minimise our effect of this project on the environment. Defined Interiors are focusing on waste minimisation and we are proactively working with our site teams, processes and supply chain to reach our goal of over the next 5years to reduce our waste we send to landfill sites and to increase the items for recycling.

We will provide a project specific Site Waste Management Plan before works commence to identify the waste management on the project. The plan will detail the opportunities for reusing existing materials and for reducing the amount of waste produced. This will be reviewed by our compliance Director and project team to make sure all opportunities are identified and all elements are up to date. Through our supply chain we work to make sure they are efficient in elements such as over ordering and can return packaging for reuse as well as reusing any suitable packaging for the protection of finished work. We also need to consider the prevention of any unnecessary rework to finished materials by adequately protecting the works and creating a working environment that other respect in relation to other people's works. We can if required provide monthly detailed report showing the percentage of waste diverted from landfill.

Minimising construction disturbance to neighbours

We recognise that strong neighbour relations are crucial during the construction process. This ensures the construction process runs smoothly and future neighbour relationships are not jeopardised. In particular, we will liaise regularly with local residents so they are kept up to date on our progress and any expected disruptions e.g. increased traffic in the area.

Considerate Constructors Scheme

We will register the project with the nationwide Considerate Constructors Scheme. Defined Interiors has engaged successfully with the Considerate Constructors Scheme for many years. We will adopt a methodical and experienced approach to the CCS from the start-up of the project, covering all. aspects of the Code of Conduct.

The Code forms part of our site induction and every member of staff and all site operatives are informed of our expectations. Site banners and posters from CCS will be displayed. Our daily site inspections, walkarounds and engagement with site operatives use the tenets of the scheme to ensure that everyone is working considerately. Our green, yellow and red card system ensures that everyone understands how important the scheme is to us.

Corporate Social Responsibility (CSR)

Working with Charities

Defined Interiors have been working very closely with the following charities:

- Larch Housing Association
- Furniture Re-use Network
- London Wildlife Trust

By donating re-usable materials from our construction sites educates the local community to understanding the importance of recycling materials to save the environment, thus improving their local area.

A handwritten signature in black ink, appearing to read 'DM', with a vertical line to the right of the signature.

Date: 12th February 2024

Dominic Maher (Owner Defined Interiors)